



# **Zenitel Connect Pro**

**Unified Communication,  
Integrated Security**





## Zenitel - Built on Experience



Zenitel is a renowned leader in the critical communications sector, boasting a legacy of over a century in developing and providing dependable products. We are committed to delivering unparalleled end-to-end customer service and support.

Our products are engineered for longevity and equipped with the latest technologies, ensuring reliability and relevance throughout their lifespan. With a demonstrated history of steadfast support for systems and devices, we maintain partner representation in over 75 countries worldwide

## Zenitel Connect Pro



Broaden your offerings with an Integrated Audio platform tailored to meet your customers' operational, safety, and security requirements. Combining Intercom, IP speakers, and Public Address and Voice Alarm systems seamlessly, Zenitel proudly presents Zenitel Connect Pro – The first ever Unified Critical Communication Platform.



### Integrated Efficiency

Seamlessly integrate diverse communication systems into a unified platform, streamlining operations and enhancing efficiency.



### Future-Proof Solutions

Stay ahead of the curve with adaptable technology designed to evolve alongside your needs, ensuring relevance and reliability for years to come.



### Simplified Management

Enjoy intuitive control and management through a user-friendly interface, empowering administrators and end-users alike to navigate tasks effortlessly.



### Enhanced Cybersecurity

Based on Security by Design principles, Zenitel Connect Pro provides meticulous control over vital data and operations and swiftly identifies and neutralizes potential threats.



# A suite of integrated services

Introducing Zenitel Connect Pro, the epitome of cutting-edge communication technology. Engineered to drive critical communication forward, it serves as a versatile foundation ready to meet the ever-evolving demands of the market and your customers.

With a strong focus on compatibility, Zenitel Connect Pro seamlessly integrates into diverse ecosystems, accommodating a multitude of products from various suppliers. Flexibility is key, ensuring effortless adaptation to the rapid pace of technological advancement.

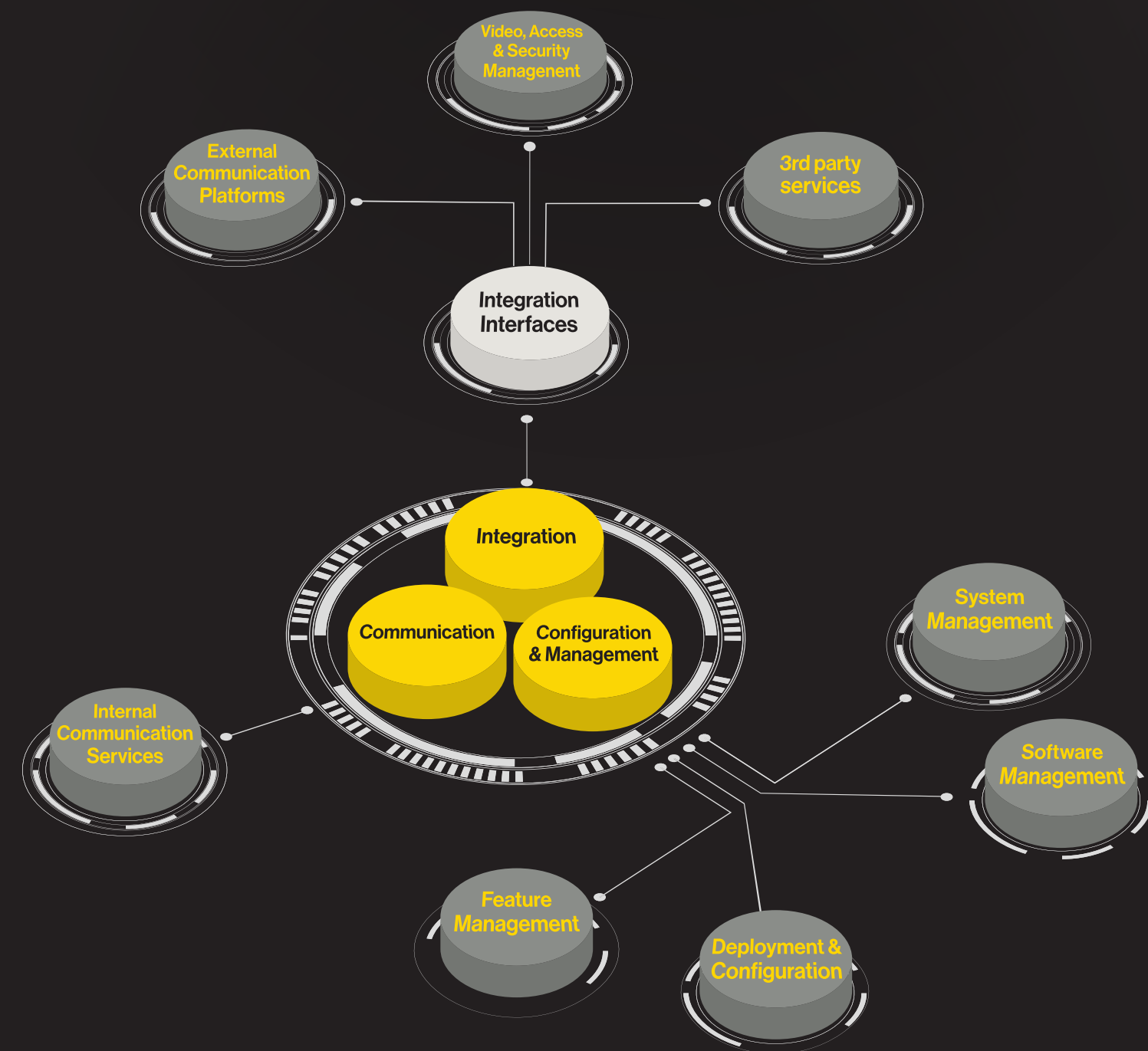
Tailored for simplicity, our intuitive web interface ensures seamless installation, integration, and operation, placing control at your fingertips.

Our latest release is equipped with an array of functions poised to meet future needs head-on:

- Manage intercom configuration, features, and integration
- Seamlessly connect devices with services and features
- Integrate services and features with third-party systems
- Internal communication services for seamless collaboration
- External unified and critical communication services for comprehensive coverage

Zenitel Connect Pro is built around the following main functional blocks:

- Communication
- Configuration & Management
- Integration







## Communication Platform

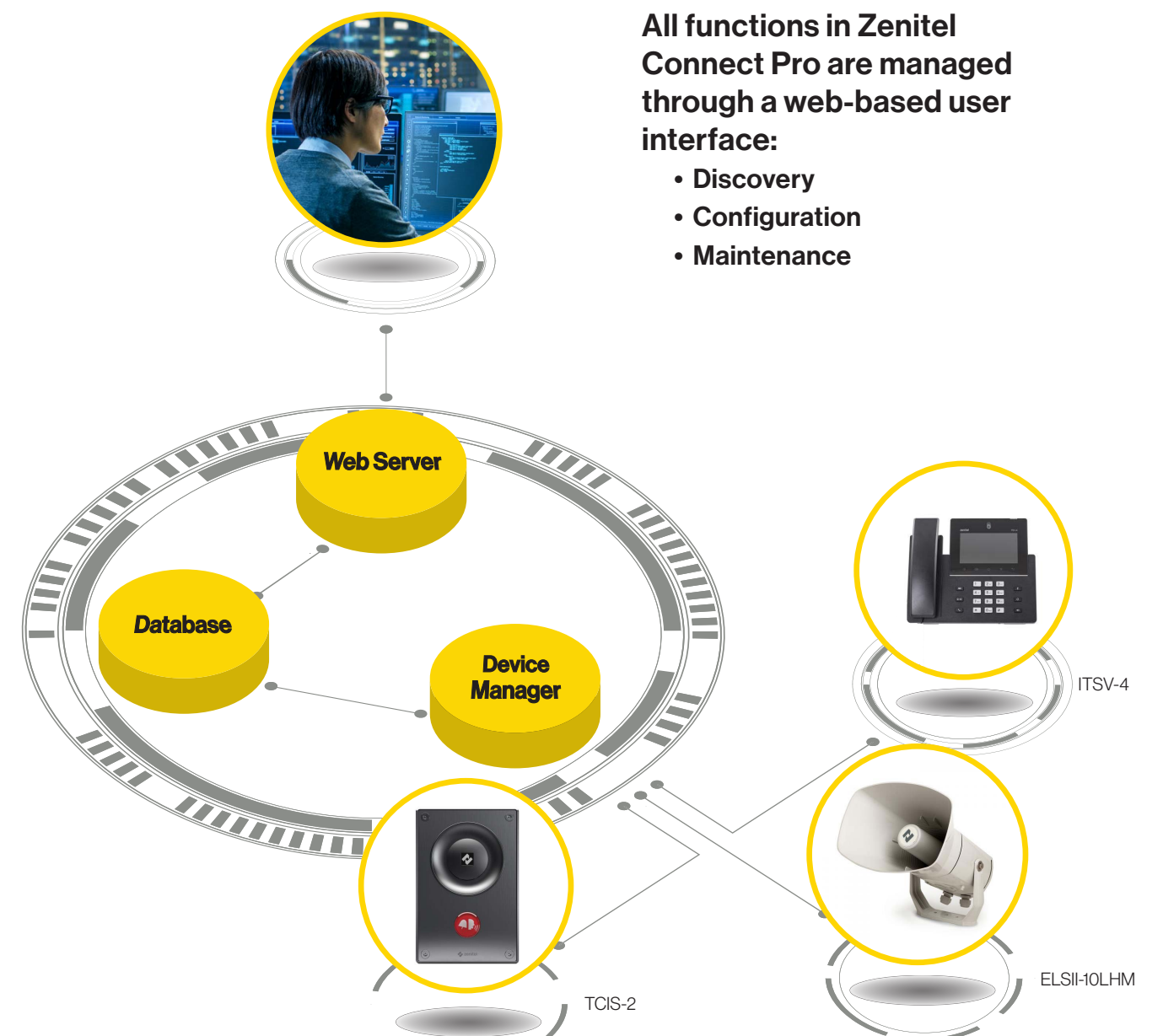
Zenitel Connect Pro is not just a communication platform; it's a comprehensive provider of both internal and external communication solutions. With its Open Standard design, managing both new and established services is effortless and scalable.

By utilizing SIP (Session Initiation Protocol) for all audio and video communication, Zenitel Connect Pro ensures seamless connectivity and interoperability. SIP facilitates Voice Over Internet Protocol (VoIP) by defining the messages exchanged between network endpoints and managing call elements. It supports a wide range of communication modes including audio, video, and messaging.

With Zenitel Connect Pro, making outgoing and receiving incoming calls is seamless, whether it's to ICX-AlphaCom or any existing SIP server. This platform enables integration with existing business telephone systems, enhancing security and safety communication. Additionally, configuring a general SIP-trunk connection to any SIP server is quick and straightforward.



## Configuration & Management Platform







## Integration Platform

### Web-based user interface

Zenitel Connect Pro streamlines all functions, from setup and configuration to device management, within a unified user interface. The Graphical User Interface (GUI), accessible via any browser, ensures compatibility across PCs, tablets, and smartphones. With easy access through local WiFi or wired connections, users can dive into operations without the hassle of additional software installations.

Simplicity and intuitiveness are at the core of Zenitel's design philosophy for the Connect Pro interface, catering to both installers and end-users. Organized into four main groups—**System**, **Devices**, **Features**, and **Applications**—the interface simplifies setup and management tasks. Additionally, the **Favorites** group allows users to prioritize frequently used tiles, enhancing operational efficiency.

This intuitive setup empowers partners and customers to effortlessly maintain and operate the system, facilitating tasks such as software updates, device additions, and service modifications.

### Zenitel API

Zenitel Connect Pro operates as a robust integration platform, seamlessly bridging various management systems. External applications effortlessly communicate with Zenitel Connect Pro through Zenitel API, a suite of Application Programming Interfaces (APIs) facilitating integration.

### Onvif

Enhancing integration capabilities further, Zenitel Connect Pro supports ONVIF integration directly from Zenitel devices. This feature enables access to video and audio streams, facilitating recording tasks or direct audio messaging from a Video Management System (VMS) to a device. With Zenitel Connect Pro, integration possibilities are boundless, empowering seamless connectivity across diverse systems for enhanced functionality and efficiency.



## Utilizing integration with a Security Management System

Easily establish integration between Zenitel Connect Pro and a Security Management System (SMS) to streamline operations. Trigger events within Zenitel Connect, such as pressing a call button on a door station, to initiate communication between the control room and the respective door station.

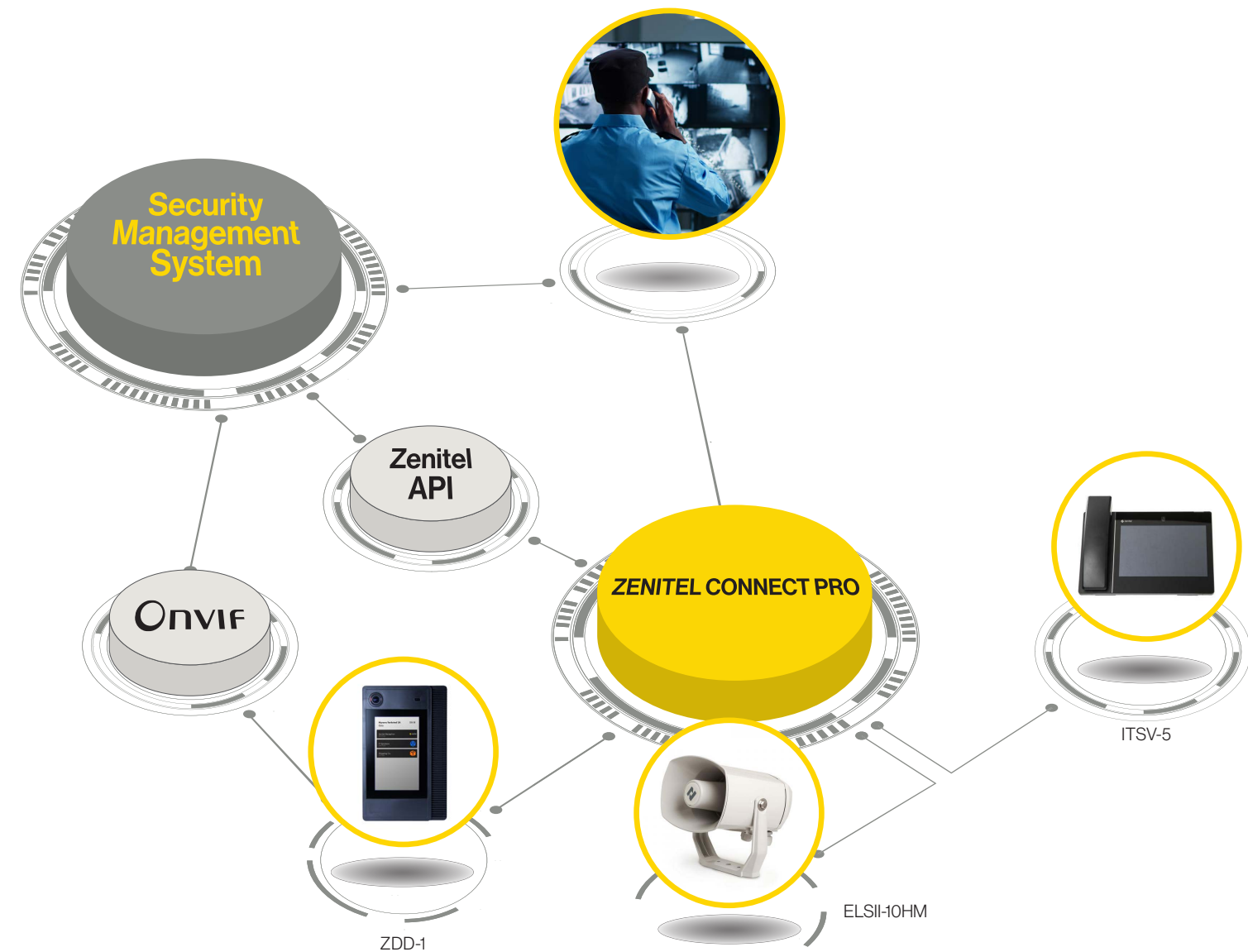
With full call handling capabilities accessible from the SMS GUI, manage all incoming calls efficiently. Respond to calls for assistance from elevators, help points, or mobile guards seamlessly. Operators can listen to and answer incoming calls directly from the intuitive GUI interface. Additionally, leverage video analytics events to automatically trigger voice messages to nearby intercom devices or IP speakers. Operators can also manually initiate voice messages when alerted to events on the screen.

Benefit from ONVIF compliance across all Zenitel video devices, enabling seamless integration with any ONVIF-compliant SMS. Audio devices mimic video capabilities for ONVIF compatibility, allowing for easy discovery and direct video and audio recording from the device. This integration enhances efficiency and functionality, ensuring smooth communication and incident management.

## Use of Integration

- **Device Management:** Visualize devices as icons on a map within the control room interface, providing a clear overview of their locations.
- **Device Status Monitoring:** Monitor the status of each device, whether it's in an active call, queued for a call, or operating normally.
- **Call Handling:** Utilize the intuitive GUI to manage calls effortlessly, including placing calls, accepting incoming calls, or canceling ongoing calls.
- **Door Control:** Seamlessly open doors either by pressing a function key on the door intercom or during a conversation with someone through the intercom system.
- **Automatic Call Routing:** Establish automatic calls to operators triggered by events such as presenting a card to the intercom outside regular hours or unauthorized entry attempts.
- **Automated Audio Alerts:** Receive audio warnings when a door remains open or unlocked for an extended period, enhancing security measures.

- **Dynamic Video Stream Switching:** Automatically switch video streams during communication or audio events, allowing operators to assess callers' identities and situations. This feature activates when a call button is pressed at the gate, door, or in an elevator, or when loud sounds are detected during a call.
- **Automated Voice Notifications:** Receive automated voice messages for security-related events such as emergencies, vandalism, trespassing, or evacuation alerts.
- **Audio and Video Recording:** Capture audio conversations combined with video for later evaluation or in cases of unlawful behavior, ensuring comprehensive security measures and accountability.







## Why Zenitel?

Zenitel is well positioned to drive the future of intelligent critical-communication solutions. Through our portfolio of IP products & solutions, with built-in intelligence and a focus on cybersecurity, we provide organizations with superior, scalable security and flexibility. Zenitel is the proven, preferred choice for environments requiring crystal-clear audio to ensure the protection of human life, property, assets and the management of critical activities. With interoperability at all levels, we seamlessly integrate with access control, video management and security platforms.

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